



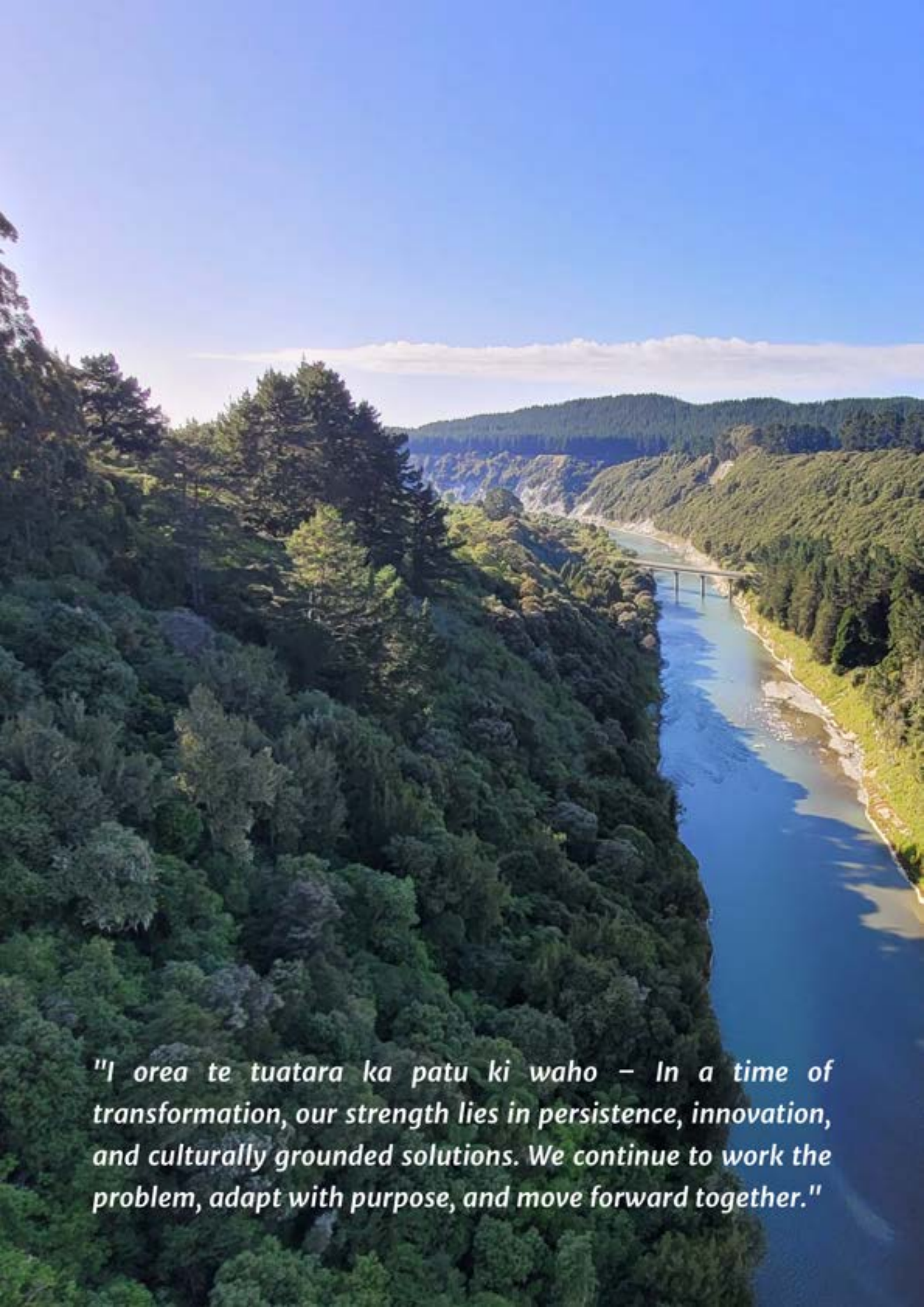
**HEALTH
HAWKE'S BAY**

Te Oranga o Te Matau a Māui

**Ripota ā-Tau
Annual Report**

Health Hawke's Bay Limited

2025

An aerial photograph of a wide river valley. The river flows from the background towards the foreground, curving slightly to the right. The banks are covered in dense, lush green forest. In the distance, a bridge with several piers spans across the river. The sky is a clear, bright blue with a thin layer of white clouds near the horizon. The overall scene is a beautiful, natural landscape.

"I oreā te tuatara ka patu ki waho – In a time of transformation, our strength lies in persistence, innovation, and culturally grounded solutions. We continue to work the problem, adapt with purpose, and move forward together."

Rārangi Take

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WAIROA
NGO Partner
Kahungunu Executive

AHURIRI
(Napier)
NGO Partners
Roopū-A-Iwi Trust
Te Kupenga Hauora Ahuriri

HERETAUNGA
(Hastings)
NGO Partners
Te Taiwhenua o Heretaunga
Choices: Kahungunu Health Services

TAMATEA
(Central Hawke's Bay)
NGO Partner
Te Taiwhenua o Tamatea

Ngā Hoa Kōtui Our Providers

Wairoa Practice Partners
Queen Street Medical Centre

Ahuriri Practice Partners
Carlyle Medical Centre
Central Medical Centre
City Medical (Urgent Care)
Eastcott Medical Centre
Greendale Family Health Centre
Hawke's Bay Wellness Centre
Maraenui Medical Centre
Queen Street Medical Centre
Tamatea Medical Centre
Taradale Medical Centre
The Doctors Ahuriri
The Doctors Greenmeadows
The Doctors Napier

Heretaunga Practice Partners
Clive Medical Centre
Hauora Heretaunga
Heretaunga Practice Partners
Mahora Medical
Stortford Accident & Medical
Te Mata Peak Practice
The Doctors Hastings
The Doctors Waipawa
The Hastings Health Centre
The Havelock North Health Centre
Tōtara Health, Flaxmere
Tōtara Health, Hastings

Tamatea Practice Partners
Takapau Health Centre
The Doctors Waipawa
Tuki Tuki Medical Centre

Ngā Hoa Kōtui Our Pharmacy Partners

Wairoa Pharmacy Partners
Wairoa Pharmacy

Ahuriri Pharmacy Partners
Ahuriri Pharmacy
Andrew Spence Pharmacy
Bay View Village Pharmacy
Gee's Pharmacy
Glenn's Pharmacy
Greenmeadows Pharmacy
Life Pharmacy Napier City
Maraenui Pharmacy
Marewa Pharmacy Ltd
Napier Balmoral Pharmacy Ltd
Napier Pharmacy
Tamatea Pharmacy
Taradale Medical Pharmacy
Unichem Munroe Street Pharmacy
Unichem Pharmacy Greenmeadows
Unichem Taradale
Westshore Pharmacy

Heretaunga Pharmacy Partners
Bay Plaza Pharmacy
Care Pharmacy @ Totara
Chemist Warehouse Hastings
Clive Pharmacy
Flaxmere Pharmacy
Mahora Pharmacy Limited
Parkvale Pharmacy
Peak Pharmacy
Raureka Pharmacy
Taiwhenua Pharmacy
The Pharmacy @ The Hastings Health Centre
Unichem Havelock North Pharmacy
Unichem Russell Street
Unichem Stortford Lodge
Woolworths Pharmacy Hastings

Tamatea Pharmacy Partners
Unichem Waipukurau Pharmacy
Waipawa Pharmacy

He pitopito kōrero mō Te Matau a Māui

About Health Hawke's Bay

Health Hawke's Bay – Te Oranga o Te Matau-a-Māui is the region's single Primary Health Organisation (PHO), serving an enrolled population of approximately 171, 135.

The Health Hawke's Bay Board, CEO and team are passionate about improving health outcomes and wellbeing of our communities, with a particular focus on Māori health.

Vision and purpose:

Whānau Ora, Hapori Ora
Family Wellbeing, Community Wellbeing

To support providers, communities and whānau to achieve sustainable health gains and equitable health outcomes with Māori

Our Core Values:

WHAKAMANA (Empowerment)

We empower others to reach their highest potential

AROHA (Compassion)

We care and provide a cloak of support

KOTAHITANGA (Collaboration)

We work together towards shared goals and vision

AUAHA (Innovation)

We are inquisitive and seek improvement

Ka Hikitia | Our Priority Strategy:

Our Ka Hikitia strategy is our core strategy for achieving equitable health outcomes with Māori (our Priority Population). It is a programme of work intended to support practices to prioritise Māori within service planning and provision.

Health Hawke's Bay programme activity is focused around the four Ka Hikitia outcome pou as described to the right.

Three key elements of the Ka Hikitia Strategy implementation are the development of a cultural responsiveness framework (Te Kura Nui), targeting funding based on our Priority Population, and the development of a partnership-based contracting model.



PROVIDERS ARE WELL-EQUIPPED TO SERVE MĀORI
Kei ngā kaiwhakarato ngā āheinga katoā hei tautoko tika i te iwi Māori



SERVICES ARE ACCESSIBLE WHERE AND WHEN MĀORI NEED THEM
E wātea ana ngā ratonga ki a Ngāi Māori ā mea wā, ki mea wāhi



CARE PROVIDED TO MĀORI IS OF HIGH QUALITY
He kaunga te manaakitia ā te iwi Māori



RESOURCES ARE AVAILABLE TO MĀORI TO MANAGE THEIR HEALTH AND WELLBEING
E wātea ana ngā rauemi ki te iwi Māori e tāea ai tōna anō hauora me tōna anō oranga te whakahaere

He Taupori Koiora Kotahi Tau

Our Population Data

**increase/decrease based on last years figures*

**Total
enrolments**
171,135
▲ 0.7% increase*

**Māori
enrolments**
44,908
▲ 1.1% increase*

**Paci fi c
enrolments**
6,626
▲ 3.6% increase*

**Asi an
enrolments**
12, 108
▲ 14.2% increase*

**Under 14
enrolments**
30, 557
(12,948 Māori)
▼ 0.1% decrease*

**Over 65
enrolments**
35,810
(4,298 Māori)
▲ 1.0% increase*



764,677

GP and nurse
consultations –
(184,240 Māori)



759

Manu Taupua
(supported
enrolment)
72.2% enrolment
rate



2168

B4 schools checks
complete
(800 Māori)



81.6%
Cervical Screening
76.9% Māori



7419
HbA1c tests taken
Including 2595 Māori



CVDRA (NEW)
73.6% (69.5% Māori)



Immunisation rates
81.5% (73.3% Māori)
1.4% increase



Flu vaccinations
28,936
30% decrease

93%

Māori who report receiving the right care for their needs*

95%

Māori who report care was available when they needed it*

98%

Māori report being involved in decisions about their care*

Taupori Whakaarotau Priority Populations

*Insights shown here come directly from AskYourTeam. Ask Your Team is an independent engagement platform that enables people to share their experiences openly and honestly. By gathering feedback directly from whānau, the platform provides clear, evidence-based insights into how services are working and where improvements can be made.

Te Hanganga o te Poari Governance Structure



Te Poari Matua Board of Directors

			
Dr Darran Lowes Chair	Ana Apatu Deputy Chair		
			
Adri Isbister Director	Dr Bryce Kihirini Director	Dr Darryn Russell Director	David Clapperton Director
			
Di Koti Departed May 2025	Hine Flood Departed Oct 2024	Jonathan Bell Director	Dr Louise Haywood Director

Rangaranga o ngā Komiti

Committees and ELT Structure

Audit and Risk (ARC)

Committee

Adri Isbister	Chair/Director
Ana Apatu	Director
Jonathan Bell	Director
David Pearson	Professional Advisor
Jess Ellerm	Professional Advisor

Clinical Advisory and Governance

(CAG) Committee

Dr Louise Haywood	Chair/Director
Di Koti	Director
Alicia Scott	Member
Ani Tomoana	Member
Diane Redding	Member
Dr Peter Culham	Member
Rachel Harris	Member
Dr Raewyn Paku	Member
Rowan Plater	Member
Steve Harkness	Member

Priority Population (PPC)

Committee

Hine Flood	Chair/Director
Tuhakia Keepa	Deputy Chair/Member
David Clapperton	Director
Ina Graham	Member
Luke Tihema	Member
Rizwaana Latiff	Member
Trish Giddens	Trustee

General Practice Advisory (GPA) Committee

Carina Lack	Member
Dr David Smith	Member
Dr Fiona Wylie	Member
Gabrielle Banks	Member
Dr Grace Hurdley	Member
Dr Jessica Keepa	Member
Jo Ward	Member
Dr Margaret Riley	Member
Dr Rhys Parry	Member
Sarah Hearfield	Member

Te Ara Tōtara

Executive Leadership Team



Irihāpeti Mahuika
Pou Whakarae
Chief Executive Officer



Dr Brendan Duck
Poutāhū Rongoā
Clinical Director



Henry Heke
Poutāhū Ahurea Māori
Director Hauora Māori



Janice Byford-Jones
Poutāhū Rau Kawakawa
Clinical Operations Lead



Jude McRae
Pouārahi Whakarae
Executive Assistant



Matthew Lord
Poutāhū Uru Kahikatea
Chief Information Officer



Nicole Cunningham
Poutuitui Whakarae
Executive Officer



Tammy O'Neill
General Manager Finance &
Commercial - Poutāhū Ahumoni
Resigned Oct 2024



Tracey Paterson
Poutāhū Ratonga Raupapa
Organisation Development
and Services Lead

He Mihi mai i te Tiamana me te Pou Whakarae

Acknowledgments from the Chair and CEO

Reflecting on a Year of Progress, Partnership, and Purpose

Partnership is our greatest strength at Health Hawke's Bay, and we are proud of the relationships we have built and strengthened over the past year. First and foremost, we acknowledge our contracted primary care providers - general practices, pharmacies, urgent care providers and Māori health providers. You are the reason we exist, and we want to take time to **whakamana** (empower) and mihi to (acknowledge) you all for your hard work and dedication. Tēnei te mihi ki a koutou katoa!

Our relationships with Māori partners are vital. We continue our long-standing partnership with Ngāti Kahungunu, and this year we also signed a partnership agreement with our Iwi Māori Partnership Board (IMPB) Tihei Tākitimu. These partnerships, alongside those with other Māori providers, are central to achieving our Ka Hikitia strategy.

We have also deepened our collaboration with the Hawke's Bay Faculty of the Royal New Zealand College of General Practitioners, creating regular opportunities for General Practitioners to connect with each other, with local Senior Medical Officers and community allied health providers. Our primary care providers remain our most important partners, and we have worked hard to support them through challenging times reflecting our value of **aroha**.

Our Health Programmes team have been working to make programme delivery more efficient and effective. We have adjusted our Priority Population Partnership Agreement outcome measures in response to network feedback, and we continue to refine our programmes. We have established a General Practice Advisory Group to provide more opportunities for direct feedback to our operational team.

We have invested in **auaha** (innovation) through a \$1 million innovation fund, distributing funding across 31 projects led by 14 providers. In March, we also hosted a highly successful Hawke's Bay Primary Care Symposium attended by 229 primary care professionals from across the region.


We would like to extend a thank you to members of the Te Matau a Māui Trust, our Board of Directors, our committee members, and our staff. In particular, the Board would like to thank the two Directors who stepped away from the Board in the 24-25 year, Hine Flood and Di Koti, for their service as well as Tammy O'Neill who left the leadership team in October 2024.

To all our providers, staff, and our whānau, thank you again for the mahi you do for the betterment of our community. We look forward to continuing to work with you in **kotahitanga** (collaboration) and partnership.

Nāku iti nei, nā



Dr Darran Lowes, Tiamana/Chair



Irihāpeti Mahuika, Pou Whakarae/CEO



Ka Hikitia is our strategy. It is our commitment to ensuring that all of our whānau are ‘uplifted’ through accessible and quality primary care.

Operationally, Health Hawke’s Bay are proud of the achievements over the last year. We continue to grow from strength to strength in our core purpose of providing support for our primary care providers.

The following highlights are only some of the things we are celebrating at this annual reflection time:

- Our Provider Engagement and Development team (Te Tī Mānuka) works hard to support the unique needs of all of our primary care providers. This is our core mahi and we are proud of our Priority Population Partnership Agreement approach with our providers.
- We contribute to national and regional advocacy mahi both directly and through organisations such as General Practice NZ (GPNZ) to continue to ensure the key messages are heard at the right level of the system. We are proud of the voice we have on behalf of primary care providers of the Hawke’s Bay.
- Our Health Programmes team (Te Rau Kawakawa) have ensured efficiencies of programmes alongside providers is the priority. We work to ensure all of our programmes are clear and easy to implement for our providers.
- The Māori Health Team (Te Pou Tawa) have been growing our Te Kura Nui programme. We have diversified our modalities of delivery and have a wide range of primary care providers from across the Hawke’s Bay.
- Our Manu Taupua (Supported Enrolment Programme) has grown and is achieving some fantastic results with our providers for our whānau.
- We are doing deliberate and targeted mahi alongside Te Whatu Ora: Health New Zealand, led by community providers and leaders in both of our rural areas, Wairoa and Central Hawke’s Bay. There are plans in place and regular connection opportunities.

In summary, we are very proud of how we have strengthened our mahi with providers and look forward to our collective mahi ahead. Tēnei anō te mihi maioha ki ngā kaimahi, ngā kamupene hoki e tautoko ana i ngā whānau katoa o Te Matau-a-Māui



He Rangapū Tihei Tākitimu:

Strategic Partnership with Tihei Tākitimu

Improving the health and wellbeing of whānau through Te Matau-a-Māui is the significant theme of our partnership with Tihei Tākitimu Iwi-Māori Partnership Board (IMPB). The affiliation allows both organisations to work together through their strengths and skillsets that enhances health outcomes for Māori in the region. The agreement is founded on shared values and principles, guided by tikanga Māori and the principles of Te Tiriti o Waitangi.

Key Objectives of the Partnership:

- Establish an exemplary partnership demonstrating trust, capability, respect, and discipline.
- Ensure whānau voice shapes the evolution of the health system through shared insights, capability, and resources.
- Support providers to respond to the needs of whānau through awareness, capability, and resources.
- Collaborate on strategic projects that align with the vision of both organisations to make a greater impact on health outcomes for whānau.

Following a review of the strategic priorities for the PHO (Primary Health Organisation) and the priorities for the IMPB highlighted in their Community Health Plan, alignment exists for mental health and addictions, rongoā Māori, and tamariki immunisation.

No matter what the future landscape is for Māori and Health there will always be a need to have strong partnership to get the best outcomes for our people.

*“Whatungarongaro
te tangata, toitū te
whenua”
“people come and
go, but the land
remains”*



Auahatanga Whakanuia:

Health Hawke's Bay Innovation Fund

In 2023, Health Hawke's Bay set a bold vision to invest \$1 million in primary care innovation, supporting one-off, exploratory opportunities that would advance our strategy, Ka Hikitia, and deliver meaningful outcomes for our communities. The Innovation Fund was established to foster equity-focused initiatives, with a strong emphasis on Māori health outcomes. Guided by our values: Whakamana (Empower), Aroha (Compassion), Kotahitanga (Collaboration), and Auaha (Innovation), the fund was designed to support projects that were agile, responsive, and aligned with the needs of whānau across Hawke's Bay.

From the outset, the Board and Executive Leadership Team worked together to design a process that was robust yet accessible. A dedicated working group was established to receive and assess applications, ensuring that both internal and external projects could be considered. The process prioritised evidence of need, alignment with Ka Hikitia, and the potential for genuine impact. Across multiple funding rounds, the Innovation Fund has supported a diverse range of initiatives:

First Round (July 2024): Five applications were considered, with three recommended for Board approval. These included:

- *Latitude for Practice Ownership:* supporting our network with sustainability options for the future.
- *Pacific Leadership:* Addressing the unique needs of our growing Pacific communities through partnership and strategic intent.
- *Community and Health System Engagement:* Expanding our influence and strategic reach beyond primary care (not progressed).

Second Round (December 2024): Fourteen applications were reviewed, with ten approved, plus a region-wide ultrasound access initiative. Projects ranged from urgent care and AI in general practice to new graduate Māori nurse support and improved GP skin cancer services. Collaboration across the region was a key theme, with several practices joining forces to enhance service delivery.

Final Round (March 2025): 30 applications were received from six providers and 14 were approved. Each funded project is expected to share its innovations at the provider engagement hui, fostering a culture of learning and collaboration.

The Innovation Fund has not only enabled new services and partnerships but has also embedded a culture of innovation within Health Hawke's Bay. Regular reporting, evaluation, and celebration of these projects ensure that their impact is visible and that learnings are shared widely. The fund's principles: equity, evidence, agility, and alignment with our strategy, have set a new standard for how we invest in the future of primary care.

As we reflect on the achievements of the Innovation Fund, we celebrate the creativity, commitment, and collaboration of everyone involved—providers, Board members, staff, and community partners. Together, we are building a healthier, more equitable Hawke's Bay, one innovation at a time.

Pacific Health Strategy

In 2025, Health Hawke's Bay's Board of Directors endorsed its first Pacific Health Strategy, a pivotal step toward addressing health inequities faced by Pacific communities in Hawke's Bay. Aligned with Kā Hikitia, the strategy ensures culturally responsive primary and community health services that reflect Pacific values, voices, and aspirations. By understanding Pacific worldviews, the strategy empowers Pacific peoples to lead their well-being journeys through equitable, inclusive, and sustainable health systems.

Key Priorities:

- **Pacific Access and Utilisation:** Enhance disease prevention, health promotion, and access to flexible, culturally appropriate care.
- **Cultural Safety:** Integrate Pacific values and practices into health services for respectful, inclusive environments.
- **Collaboration:** Foster cross-sector partnerships to build a resilient, sustainable health system.
- **Pacific Workforce:** Develop a culturally responsive Pacific workforce to support long-term system sustainability.

Key Initiatives:

- Promoting the Yavu Pacific Engagement tool to address barriers in time-poor GP practices.
- Co-designing a Pacific Cultural training module with WOWbeing Hawke's Bay for primary care.
- Creating Pacific-designed service promotion resources.
- Strengthening clinical support for Mapu Maia's Pacific community events.
- Exploring AI assessment tools framed under Pacific models of care.
- Recruiting a Health Coach Flex role with a specific focus on Pacific people to work with communities, churches, and GP practices.

This strategy reflects Health Hawke's Bay's commitment to transforming service delivery to better serve Pacific communities, ensuring equitable health outcomes and cultural empowerment.



Strengthening General Practice Through Partnership

In 2024, Health Hawke's Bay and the Hawke's Bay Faculty of the Royal New Zealand College of General Practitioners formalised our shared commitment to collaboration through a Memorandum of Understanding (MoU). This partnership is built on a strong foundation of mutual respect, a shared vision for sustainable primary care, and the recognition that well-supported general practice is essential for the health and wellbeing of our community.

Together, we are working to advance workforce development, education, and pastoral support for General Practitioners across the region. The MoU has provided a framework for meaningful collaboration—ensuring that our joint initiatives are purposeful, impactful, and aligned with the needs of both practitioners and whānau.

He Piringa Tāngata, He Piringa Kaupapa: Strengthening Connections Through Wānanga

Wānanga at Health Hawke's Bay are a cornerstone of our commitment to equity and excellence in Māori health. Over the past year, wānanga have equipped staff with local cultural knowledge and practical experience, deepening our understanding of Te Ao Māori and enhancing the quality and accessibility of care for Māori communities.

Wānanga provide a unique platform for whānau and hapū to share authentic, place-based stories about their health journeys. These insights are directly shaping how HHB plans and delivers services, ensuring our approach is responsive to the real needs of Māori. By inviting providers to attend pōhiri and engage directly with marae, we are strengthening relationships and fostering trust within our communities.

Recent wānanga have explored key themes such as rural health inequities, community-led solutions, and post-cyclone healing. Workshops have focused on both internal systems and community innovation, with events held at marae across the region, including Te Aranga Marae in Flaxmere, Te Huki Marae in Mōhaka, Hinetemoa Marae in Waimārama, and Waiohiki Marae.

One of the highlights of this partnership in 2025 was the successful Hawke's Bay Primary Care Symposium, and particularly the Hawke's Bay Primary Care Awards held in March. This event brought together GPs and health leaders to share knowledge, explore innovative models of care, and strengthen the connections that are vital for a resilient primary care system.

Alongside professional development, fostering collegiality has also been a priority. The quarterly social events for GPs and Senior Medical Officers from Te Whatu Ora have proven to be very popular, offering an opportunity for clinicians to connect outside of their day-to-day practice. These gatherings have strengthened relationships, created a sense of community, and provided an important space for peer support.

By working side by side with the Faculty, Health Hawke's Bay is helping to build a sustainable and thriving general practice workforce, one that is supported, connected, and equipped to provide equitable and high-quality care to the people of Hawke's Bay.

Key Statistics 2024/25

- Over 150 attendees at Te Aranga Marae Kapa Haka Whakanuia, including Hauora Māori providers.
- 4 different wānanga held in partnership with 4 different marae.
- Average of 75% staff attendance at wānanga.

As part of our evolving cultural strategy, each wānanga is now aligned with the four strategic pou of Ka Hikitia, supporting capability, community connection, excellence in practice, and whānau-led wellbeing. This ensures a consistent, culturally grounded approach that empowers staff, providers, and whānau alike.

Wānanga highlights this year include

- Empowering staff to serve Māori with cultural confidence.
- Direct engagement with marae and whānau.
- Introducing Rongoā Māori services.
- Boosting morale and unity post-cyclone.

Through wānanga, HHB continues to build a future where services are accessible, responsive, and grounded in the values and aspirations of our Māori communities.



Te Kura Nui Cultural Responsive Curriculum

Te Kura Nui proudly celebrated a significant milestone with the graduation of 47 participants who successfully completed Level One Certification in Cultural Responsiveness. This achievement marks a powerful step forward in embedding culturally safe and responsive practices across the health sector and beyond.

The Level One programme is designed to deepen understanding of Māori worldviews, strengthen bicultural responsiveness, and foster respectful engagement with Māori. Graduates demonstrated commitment to learning about tikanga, te reo Māori, and the historical and contemporary context of Te Tiriti o Waitangi, applying these insights to their professional roles and organisational environments.

Each participant brought their own unique journey to the programme, contributing to a rich learning environment grounded in relationships. The collective effort and dedication of these graduates reflect a growing movement towards equity, inclusion, and cultural safety in Aotearoa's health and social systems.

A special congratulations goes to Carlyle Medical Centre, which has been formally recognised as the first Te Kura Nui Flagship Practice. This prestigious designation acknowledges the centre's outstanding commitment to cultural responsiveness and its successful completion of Level One certification as a whole practice.

Carlyle Medical Centre's achievement sets a powerful precedent for other organisations. Their journey involved not only individual learning but a collective transformation—embedding cultural values into everyday practice, team culture, and patient care.

Looking Ahead:

Te Kura Nui continues to grow as a movement for change. With more practices and organisations expressing interest in joining the programme, the vision of a culturally responsive health system is becoming a reality. The next phase will see the development of Level Two certification, deeper wānanga, and expanded support for leadership teams to embed cultural safety at every level.

Kia Ora Programme: “My Health Begins with Me”

The Kia Ora Programme is a free, community-based initiative designed to support individuals in self-managing long-term health conditions more effectively. Delivered across Wairoa, Napier, Flaxmere, Hastings, and Central Hawke’s Bay, the programme is led by Health Hawke’s Bay in collaboration with local providers such as Te Kupenga Hauora and Kahungunu Executive.

This six-week programme features weekly two-and-a-half-hour workshops that empowers participants with practical tools and strategies to take charge of their health and wellbeing. Each workshop is limited to 14 participants, ensuring a supportive and interactive learning environment.

Over the past year, we’ve focused on strengthening local capacity by increasing the number of trained facilitators. We’re proud to now have five Master Trainers based in Hawke’s Bay, enabling us to independently train new facilitators and expand our reach. This self-sufficiency ensures the programme continues to grow and thrive across the region.

As a result, we now have 38 trained facilitators across Hawke’s Bay, allowing us to deliver more workshops and reach more people. Awareness of the programme continues to grow among general practices, health organisations, and the wider community.

Currently, the Kia Ora Programme offers two streams:

- Long-Term Conditions
- Diabetes Self-Management (first delivered in Hastings in August).

A third stream, Chronic Pain Self-Management, is set to launch later in 2025.

Participant feedback has been overwhelmingly positive. Many describe the programme as a “lifeline” that deepens their understanding of health and provides them with the confidence and tools to manage their conditions. Several participants have shared that they would recommend the programme to whānau and friends, believing it could benefit many more.

One participant shared:

“The Kia Ora Programme gave me a fresh perspective on health. Small, consistent effort can shape a healthier lifestyle.”

Another described it as:

“This programme is broken down to a level that we understand. I would recommend this course for anyone who needs help with any type of illness.”





Okio Wahakōpū: Cervical Screening | HPV Primary Screening

In September 2023, New Zealand adopted HPV primary screening, replacing the traditional smear test. Patients can now choose between a self-administered or clinician-assisted vaginal swab, or a cervical sample collected by a health professional.

In November 2024, Health Hawke's Bay, in partnership with the Well Women and Family Trust (Auckland), delivered the first cervical sample taker training in the region since 2022. This training, delayed by Cyclone Gabrielle's impact on EIT, drew over 30 participants from general practice, community health, Hauora Māori providers, and open-access clinics. The initiative is a crucial step in restoring and strengthening cervical screening capacity and workforce capability across Hawke's Bay.

The introduction of the HPV screen taker role, open to registered health professionals who complete the required training, has expanded the workforce and enabled HPV self-testing. This approach removes barriers and improves access, especially for those who may find traditional methods challenging.

Cervical screening for women aged 25–69, completed within the past five years, is a key performance health measure. For 2024–2025, 14 out of 19 practices prioritised this measure. Screening rates improved from July 2024 to June 2025:

- Māori wāhine: from 74.5% to 76.9%
- Non-Māori women: from 80.3% to 81.6%

These gains reflect a region-wide effort to improve equity and health outcomes, particularly for Māori women.

Greendale Family Health Centre exemplified best practice by conducting pre-screening assessments and offering both HPV swabs and cytology as appropriate. General Practitioners there completed HPV screen taker modules, enabling opportunistic screening and self-testing. As a result, cervical screening rates for Māori wāhine at Greendale rose by over 6% since June 2024, reaching 92.9% by June 2025.

Other practices, Carlyle Medical, Clive Medical, Hastings Health Centre, Tamatea Medical, and Taradale Medical also achieved screening rates of 80% or higher for Māori wāhine. Central Medical's quality improvement initiative increased their rate for Māori wāhine from 68.9% to 76% within the year, supported by collaboration with Te Kupenga Hauora Ahuriri.

Stortford Accident and Medical, Wairoa Medical Centre, The Doctors Hastings, The Doctors Napier, and Tuki Tuki Medical Centre each saw increases of more than 3% in screening rates for Māori wāhine.

Across all Hawke's Bay, providers are working together to ensure people with a cervix have access to flexible, culturally responsive cervical screening services, contributing to improved outcomes and greater equity in the region.

E Hao, E Pao:

Growing Future Māori and Pacific Health Leaders

E Hao, E Pao is Health Hawke's Bay's flagship workforce-development initiative, empowering rangatahi Māori and Pacific (Years 12–13) to explore careers in primary health care. Through a paid, week-long internship, participants gain real-world experience with Māori health providers, general practices, and community pharmacies — guided by a kaupapa that values cultural identity, learning, and connection.

The programme begins with a pōhiri at Te Aranga Marae, followed by Privacy 101 training, workshops on Māori health models such as Nohi with Anaru Ratapu, and hands-on learning at Te Pukenga (EIT) with nurse educator Sue Floyd. Interns are hosted by providers including Kahungunu Executive, Te Kupenga Hauora-Ahuriri, Flaxmere Pharmacy, and Taiwhenua Pharmacy, each offering mentorship and insight into career pathways in hauora.

Empowered rangatahi shared their research at Te Rae, Hastings Business Hub, where Keita Heke presented “How can Rongoā Māori support the management of long-term conditions?” Keita challenged attendees to consider the role of traditional healing in both clinical and community settings. Her call to action encouraged a return to marae-based practice, ensuring Rongoā Māori remains accessible and relevant for whānau.

The Summer Rangatahi Programme exemplifies our commitment to empowering rangatahi, supporting their growth, and ensuring their voices shape the future of health in Hawke's Bay. By investing in emerging leaders, we are building a stronger, more culturally responsive health system for all.

*‘Ka pū te ruha, ka hao te rangatahi -
Ka whati te tai ka pao te tōrea
As the old net is cast aside, the new net goes
fishing”*



Workforce Development and Recruitment Programme

Health Hawke's Bay recognises the need to support a workforce pipeline to ensure Hawke's Bay residents continue to have access to high quality health care. There has been ongoing commitment from our organisation to support with the additional costs of recruitment into the region.

All Health Hawke's Bay Practices and Urgent Care Centres are eligible to receive financial support, subsidies and incentives for recruitment of their choice for GP, Urgent Care Physician and Nurse Practitioner (NP) into their practice.

Recruitment Agency Subsidy

To support the recruitment agency costs for our providers.

High Need Practice Recruitment Subsidy

In recognition of the difficulty of recruiting to high need practices, an additional recruitment subsidy is available to High Need Practices.

High Need Practice Year 2 Recruitment Grant

This grant is available to GP and NP recruits to high need practices who stay on in the practice for a second 12 month period. Employment at a minimum of 0.8 FTE is required to qualify for the GP and NP high need practice Year 2 recruitment grant. | Pipeline Grants

GPEP1 Relocation Grant

Available to candidates relocating to Hawke's Bay to undertake their GPEP1 year in a Health Hawke's Bay general practice in 2026. Employment at a minimum of 0.6 FTE is required to qualify for the GPEP1 medical relocation grant.

GPEP2 High Need Practice Retention Grant

Available to current GPEP1 Registrars who undertake their GPEP2 year in a Health Hawke's Bay **High Need Practice** in 2026.

For the 2024-5 year we supported 17 new clinicians into the Hawke's Bay region across seven different providers. In total we contributed \$275, 000 to our providers. This is an amazing contribution and we look forward to continuing to support the development of our primary care workforce across the Hawke's Bay.





Hawke's Bay Primary Care Symposium 2025: Bringing Our Sector Together

In March 2025, Health Hawke's Bay hosted the Hawke's Bay Primary Care Symposium, a flagship event that brought together over 229 health professionals, leaders, and community partners to strengthen networks, build skills, and celebrate excellence in primary care.

The programme began with a record-breaking Business Networking Breakfast, which drew 135 attendees, double the numbers from the year before. With thought-provoking insights from Keriana Brooking (PwC) and Steven Renata (Kiwa Digital), the breakfast created momentum for the days ahead and reinforced the importance of relationships and partnerships in health.

The Rangatahi Hauora Symposium was another highlight, designed and led by young leaders from E Hao, E Pao (Rangatahi Interns) Alumni and supported by Te Pou Tawa. Rangatahi took centre stage, exploring hauora through the lens of Te Whare Tapa Whā and engaging directly with health professionals. The event not only empowered youth voices but also encouraged pathways into future health careers, a vital investment in a culturally competent and sustainable workforce.

Practical learning was a key feature of the symposium, with Clinical Skills Workshops delivered in partnership with Evolution Healthcare. Clinicians were able to upskill in orthopaedics and gynaecology, with strong interest in continuing this hands-on training model in the future.

The main symposium drew 229 participants across four streams: Strengthening our Networks, Clinical, Developing our People, and Skills Lab/Forum. With 38 speakers, 29 of them local, the day showcased the depth of knowledge and innovation in our region.

The event concluded with the refreshed Hawke's Bay Primary Care Awards Dinner, where 133 guests gathered to recognise individuals, organisations, and providers who exemplify our values of Whakamana, Aroha, Kotahitanga, and Auaha. A record 70 nominations were received, and for the first time, Kaumātua Awards honoured three GPs and one nurse for their lifetime of service to Hawke's Bay communities.

Feedback from attendees and speakers was overwhelmingly positive. Many praised the quality of speakers, the cultural leadership woven throughout the event, and the strong sense of collegiality. Importantly, the symposium created opportunities for networking, innovation, and professional growth, all of which will have lasting impact on the strength of primary care in Hawke's Bay.

While we recognise opportunities for improvement, the 2025 symposium was a milestone achievement. It reflected the collective commitment of our partners, providers, and staff to reimagine what is possible when we come together in service of better health and wellbeing for our whānau.

Kōtuitui Tāngata Hauora:

Interweaving Health and People

In May 2025, Health Hawke's Bay, led by Te Pou Tawa, hosted the Kōtuitui Tāngata Hauora Speed Networking event at Nevertheless Trust, Hastings. This innovative gathering brought together 43 participants from a diverse range of health and community organisations, including Māori health providers, general practices, specialist clinics, and NGOs (Non-Government Organisations).

Purpose and Strategic Alignment

The event was designed to strengthen relationships and foster collaboration among health service providers, with a particular focus on improving outcomes for Māori. By facilitating quick, meaningful exchanges, the speed networking format empowered providers to share knowledge, explore new partnerships, and enhance referral pathways. This approach directly supports the Ka Hikitia strategy, which aims to deliver more accessible, coordinated, and culturally responsive care for Māori and the wider community.

Key Highlights

Collaboration: The event brought together attendees from a wide range of health organisations, aiming to build relationships and enhance referral pathways.

Empowerment & Compassion

Providers shared insights, discussed challenges, and explored new ways to support individuals and communities. Innovation: The speed networking format allowed for quick, meaningful exchanges and sparked creative solutions.

Showcasing Services

The event was also used to reintroduce the Te Uru Matai services following a recent rebrand.

Positive Feedback

Attendees praised the welcoming and energetic environment, noting that the informal setting encouraged open and meaningful exchanges. Many highlighted the benefit of meeting a wide variety of professionals in one place.

Building on the success of this event, Health Hawke's Bay plans to repeat the speed networking session in the next financial year, with improvements based on participant feedback. This ongoing initiative will continue to strengthen provider networks, drive innovation, and support the delivery of high-quality, culturally responsive health services across the region.



Kaupapa Kēmehi ā-hapori: Community Pharmacy Projects – Coordinated pharmacy intern recruitment approach

The Community Pharmacy workforce is a vital part of the primary care workforce. Recruitment and retention efforts for pharmacy professionals should be considered alongside those for GPs, nurses, and other frontline clinicians.

In 2023 Health Hawke's Bay engaged with the representatives from all Community Pharmacies in Hawke's Bay (38 Pharmacies) to identify barriers to increasing role scope or implementing roles in Community Pharmacy, with the goal of improving workforce diversity, sustainability and resilience. As a response to feedback from the sector, Health Hawke's Bay this year, focused on attracting Pharmacy Interns to the region. A coordinated and collaborative recruitment campaign was launched, targeting pharmacy students at the University of Otago and the University of Auckland.

The campaign featured social media promotion showcasing the lifestyle and professional opportunities in Hawke's Bay with posters highlighting the region's appeal and in-person presentations.

This collaborative approach aimed to build awareness and spark interest in Hawke's Bay as a place to live, learn, and contribute. For some of this cohort, the campaign may mark the beginning of a long-term connection with the region.

The recruitment campaign has resulted in meaningful and deepened kotahitanga between Health Hawke's Bay and the region's Community Pharmacies. This strengthened partnership lays a strong foundation for long-term transformation toward a more diverse, sustainable, and resilient pharmacy workforce.

Health Hawke's Bay's contribution to immunisation

Health Hawke's Bay continues to play a pivotal role in advancing immunisation outcomes across the region, with a strong focus on equity and collaborative improvement. This quarter, the Child Health Coordinator role has driven a 12% increase in newborn enrolments at the six-week milestone, reflecting a targeted approach to early engagement with whānau.

Recognising ongoing challenges in access to resuscitation training for the immunising workforce, Health Hawke's Bay has funded 20 places with a national resuscitation trainer and supported our NP Advisor to expand in-practice training capacity. These steps are helping to reduce barriers and strengthen workforce capability.

Data reconciliation between the Aotearoa Immunisation Register (AIR) and practice management systems (PMS) is an ongoing national issue. To address this, Health Hawke's Bay is collaborating with DataCraft to develop a new Thalamus immunisation dashboard, enabling easier access to milestone targets and closer alignment with AIR reporting.

Recent months have seen notable improvements in tamariki immunised at the 24-month milestone. Practices are actively reviewing patient lists to ensure accuracy, understanding clinical exclusions, and supporting families who have declined immunisation with ongoing education.

Health Hawke's Bay acknowledges the dedication of primary care teams, whose commitment to improving reconciliation rates and data accuracy has driven strong progress. The collaborative mahi between practices, Health Hawke's Bay, and the AIR team is ensuring that immunisation events are accurately recorded and that milestone targets are met.

As we look ahead, Health Hawke's Bay remains focused on reducing barriers, supporting providers, and fostering innovation to achieve equitable immunisation outcomes, in collaboration, for all tamariki and whānau in our region.

Ratonga Taumaha Tuaiti: Community Pharmacy Minor Ailments Service

The Minor Ailments Service (MAS) has been operating across Hawke's Bay Community Pharmacies since June 2023. It supports the management of common, uncomplicated health conditions that can be safely diagnosed and treated without medical or nurse practitioner intervention. While many minor ailments are self-limiting, some can escalate if left untreated, leading to avoidable harm and requiring more specialised care.

MAS was established to improve access to timely, appropriate care by funding pharmacies to provide clinical advice and treatment for minor ailments. By shifting suitable demand to pharmacists, the service helps alleviate pressure on general practice, urgent care, and emergency departments — increasing overall capacity across the primary care system.

The service covers a broad range of minor health concerns, including skin and eye conditions, dehydration, and paediatric pain management, utilising the clinical expertise of our Community Pharmacists.

Feedback from whānau has been overwhelmingly positive. All survey respondents reported that their healthcare needs were fully met, and that pharmacists communicated in a way they could easily understand.

MAS in Hawke's Bay is clearly reaching those most at risk. Utilisation data from both the 2023/2024 and 2024/2025 years show consistent engagement:

- Approximately 1,000 claims are submitted each month.
- The service primarily supports tamariki under 14, with most users aged 0–9.
- The majority of users reside in Quintiles 4 and 5, reflecting high levels of socioeconomic need.
- Māori patients represent the majority of service users.

It is estimated that MAS prevents around 40 GP or nurse visits and 40 ED presentations each month, a meaningful impact on system demand.

This is a wonderful investment which ensures care remains within the community





Auaha (Innovation): Enhancing Healthcare with AI and Digital Solutions

Listening to Providers across our region we've heard the challenges they face with increasing administrative burdens. These conversations prompted us to search for digital solutions that could ease the pressure without compromising the quality of care.

AI Scribing Pilot

In response to growing interest around AI scribes we launched a six-month pilot deploying Heidi AI Scribe to 50 General Practitioners and Nurse Practitioners across 12 clinics throughout Hawke's Bay. One of the aims of our pilot was to also collect data to truly understand the value of AI scribing on consultation notes and how that could help reduce workload, free up practitioner time and patient experience. Reflecting our commitment to equity-based care we've also explored whether AI scribes have potential to impact cultural responsiveness.

Training Drives Adoption

Innovation is more than just deploying new software. It's about changing traditional ways of working to get the best out of the new technology. As part of our project we provided clinicians with comprehensive training, collateral to encourage regular use (policies, posters and example consenting documents), and access to an online community to empower them to get onboard with confidence.

Our approach to training and support resulted in a 98% adoption rate among participants. Also, clinicians reported that the structured support, rather than a "turn it on and leave it" approach, was key to building confidence and unlocking the full potential of AI scribing.

"This project was invaluable in my work; it saves me so much time every single day."

Feedback to date has been improved patient engagement, reduced cognitive load for clinicians, and enhanced quality of consult notes. However, challenges remain with occasional AI errors, which underscores the need for human oversight.

Expanding Our Digital Horizons

Innovation is a continuous journey, so we're actively exploring new possibilities, including Robotic Process Automation to reduce time spent on inbox management and the reduction of revenue leakage.

These initiatives reflect our ongoing commitment to supporting providers in navigating the rapidly evolving digital healthcare landscape. We encourage all providers to join us on this journey towards a digitally empowered healthcare future.

Hapū Māmā and Pēpi: Wellbeing Improvement Initiative

In March 2025, a collaborative workshop grounded in whakawhānau enabled participants to connect, share experiences, and learn from research and best practice in other regions. It quickly became clear that open communication by trusted kaimahi, early engagement during pregnancy, strong provider relationships, and timely newborn enrolment were key to ensuring whānau received their available services.

Following the workshop, Health Hawke's Bay took several important steps:

- Sharing workshop findings and best practice recommendations across the sector.
- Partnering with Te Whatu Ora Central Region to co-design a regional newborn enrolment pathway, making the process more practical, culturally grounded, and focused on warm handovers between services.
- Promoting the Manu Taupua Supported Enrolment Programme to maternity providers, helping more māmā enrol with general practice.
- Establishing a cross-agency working group for ongoing coordination, problem-solving, and accountability. This rōpū has enabled faster responses to emerging issues and strengthened resource sharing.

Previously, many of these groups worked in isolation despite sharing a commitment to supporting whānau during the earliest stages of life. The project's main goal was to identify effective strategies and address barriers limiting access for hapū māmā and pēpi to primary care services.

Looking ahead, the challenge will be to maintain and strengthen these connections. The relationships built through this mahi provide a solid foundation for further collaboration. By keeping whānau at the centre and working together, agencies can continue improving early experiences for māmā and pēpi. Insights from this work have already expanded into broader initiatives, including the Manu Taupua Supported Enrolment Programme and plans for a health coaching service tailored to the unique needs of māmā and pēpi in their first year.

One of the most significant achievements has been building stronger relationships between agencies, shifting from working in silos to genuine partnership. This change has led to more timely, coordinated support for whānau, less duplication, and a shared sense of responsibility for outcomes.

The results speak for themselves: In the 2024–2025 fiscal year, Te Matau a Māui achieved a 12% increase in newborn enrolment, the highest in the region and nationally. This success demonstrates the impact of partnership, shared purpose, and whanaungatanga in driving positive change for families.

The Improving Hapū Māmā and Pēpi Wellbeing project was launched as a collaborative effort to boost newborn enrolment and early engagement with health and wellbeing services for whānau across Te Matau a Māui. Inspired by national goals to enhance immunisation uptake and guided by Health Hawke's Bay's PPP (Priority Population Partnership) quality improvement programme, the initiative brought together a wide range of providers—general practice teams, maternity and midwifery services, kaupapa Māori organisations, immunisation experts, and Well Child Tamariki Ora providers.

Te Uru Matai: Integrated Primary Mental Health and Addiction (IPMHA) Access and Choice Service

In 2023 a comprehensive review of the Te Uru Matai service implementation identified 48 recommendations. Across the first half of 2025, the Te Uru Matai Review Implementation project delivered mahi across four streams to promote the service, strengthen kaimahi, support providers and continuously improve. Achievements including 87% of people referred were seen within 7 days, exceeding the national target of 80%.

Highlights included a three-month Health Coach Flex role trial in the Central Hawkes Bay rohe who provided health coaching in a community setting. Identity design, enhanced data and digital reporting and development of a plan to increase Māori and Pacific service use.



Te Rau Miro Rīpoata
Health Hawke's Bay
Financial Report 2024-2025

Health Hawke's Bay Limited

Statement of Responsibility

For the year ended 30 June 2025

The Directors are responsible for the preparation of the Health Hawke's Bay Limited financial statements and ensuring that they comply with generally accepted accounting practice in New Zealand, give a true and fair view of the financial position of the Company as at 30 June 2025 and the results of its operations for the year ended on that date.

The Directors consider that the financial statements of the Company have been prepared using appropriate accounting policies, consistently applied and supported by reasonable judgements and estimates and that all relevant financial reporting and accounting standards have been followed.

The Directors believe that proper accounting records have been kept which enable, with reasonable accuracy, the determination of the financial position of the Company and facilitate compliance with generally accepted accounting practices in New Zealand.

The Directors consider that they have taken adequate steps to safeguard the assets of the Company, and to prevent and detect fraud and other irregularities. Internal control procedures are also considered to be sufficient to provide a reasonable assurance as to the integrity and reliability of the financial statements.

The Directors are pleased to present the financial statements of Health Hawke's Bay Limited for the year ended 30 June 2025.

For and on behalf of the Board:

Director Name:



Dated:

Darran Alistair Lewis
D 24/9/25

Director Name:



Dated:

Jonathan Charles Bell
24/9/25

Health Hawke's Bay Limited

Annual Report

For the year ended 30 June 2025

The Board of Directors present their Annual Report including the financial statements of the Company for the year ended 30 June 2025.

The shareholders of the Company have exercised their right under section 211(3) of the Companies Act 1993 and unanimously agreed that this annual report need not comply with any paragraphs (a) and (e)-(j) of section 211(1) of the Act.

For and on behalf of the Board:

Director Name:



Dated:

 24/9/25
c Lewis

Director Name:



Dated:

Jonathan Charles Bell
24/9/25

Health Hawke's Bay Limited

Statement of Service Performance

For the year ended 30 June 2025

Our Vision

Whānau Ora, Hapori Ora – Family Wellbeing, Community Wellbeing.

Our Purpose

To support communities, whānau, and providers to achieve sustainable health gains and equitable health outcomes with Māori.

Our Long-Term Goals

Ka Hikitia

To support our provider network to achieve equitable health outcomes with Māori.

Health Outcomes

To support providers to achieve health equity and improve health outcomes for all living in Hawke's Bay.

Health Sector Reforms

To positively influence and support the development and delivery of primary health care services that meet the needs of the people of Hawke's Bay.

About Us

Health Hawke's Bay – Te Oranga o Te Matau-a-Māui is the region's single Primary Health Organisation (PHO), covering a population of 171,135 through 23 general practices. We fund primary care health services for providers across Hawke's Bay including general practices, pharmacies and community health organisations. We also deliver some services directly to our population via Health Improvement Practitioners, Health Coaches and Talking-based Therapists.

Changes to our Statement of Service Performance (SSP) Reporting

We have aligned our SSP measures and outcomes to ensure that we align closer with the national Health Targets, System Level Measures and primary care performance. This alignment also further enhances our commitment to equitable health outcomes for our communities.

Strategic Priorities	Measure	2024/25 Outcome	2023/24 Outcome
Focus on achieving equity for our diverse communities especially for Māori, as well as Pacific, disabled and other groups who currently have poorer outcomes.	Enrolment is open to priority populations.	14/23 clinics enrolling priority populations patients	14/25 clinics enrolling priority population patients.
	Targeting Ambulatory Sensitive Hospitalisations.	58.9% Māori with High Risk CVD on appropriate medication	N/A
Empower our community by supporting individuals, whānau, and communities to influence the factors and decisions that shape their health care.	Best practice management of long-term conditions.	57.3% Māori with diabetes and acceptable glycaemic control.	N/A
	Improved immunisation for children.	73.3% Tamariki Māori fully immunised at 2 years.	N/A
Create sustainability for our people through high quality health services, business excellence and partnership with funders, providers, and the community.	Support practices to increase cultural responsiveness of services.	96.3% Māori who report they were treated with respect.	N/A
Develop/enhance non-medical prescribing capability across Primary and Community Care in Hawke's Bay.	Registered Nurse Prescribing in Community Health (RNPCH).	44 Registered Nurse prescribing in Community Health (RNPCH) in Hawke's Bay	N/A
Position Health Hawke's Bay to have a credible ongoing role within the reformed health sector.	Achieve 60% provider satisfaction rate with Health Hawke's Bay.	59%	No survey conducted due to the survey being completed in October 2024.
Empower our community by supporting individuals, whānau, and communities to influence the factors and decisions that shape their health care.	Implement LOGIQC QMS platform to providers to record incidents and complaints.	N/A	Implemented by 11/24 clinics
Empower our community by supporting individuals, whānau, and communities to influence the factors and decisions that shape their health care.	Implementation of Te Uru Matai (Integrated Primary Mental Health and Addiction Services).	N/A	Implemented by 21/24 clinics
Support general practice teams to maximise their capability, capacity, responsiveness, and resilience to benefit the population.	Develop/enhance non-medical prescribing capability.	N/A	1 primary care pharmacist started pharmacist prescriber programme
Work in partnership with the Hawke's Bay health sector and related agencies to support service integration to strengthen and promote comprehensive community-based health and care services.	Implement Rongoā services in Hawke's Bay.	N/A	5/5 Māori health providers contracted to provide services

Health Hawke's Bay Limited

Statement of Comprehensive Revenue and Expenses

For the year ended 30 June 2025

	Note	2025	2024 - restated
		\$	\$
REVENUE			
Contract revenue	1	79,135,331	73,497,050
Total Revenue		79,135,331	73,497,050
EXPENSES			
Contract payments	2	69,547,483	65,263,152
Fees paid to auditors for:			
Annual audit of financial statements		41,897	41,580
Advisory Services		0	1,821
Advisory committee fees		56,794	30,622
Directors fees		173,608	178,255
Director meeting expenses		35,167	63,765
(Gain)/Loss on disposal of plant and equipment		54,811	(350)
Depreciation	8	114,415	136,602
Occupancy costs		267,427	193,513
Other costs		2,063,574	2,120,473
Salaries and wages	4	7,283,305	6,035,619
Total Expenses		79,638,481	74,065,052
OPERATING SURPLUS / (DEFICIT) BEFORE FINANCING		(503,149)	(568,001)
Finance revenue	3	116,065	95,286
Net Finance Revenue		116,065	95,286
Gain/(Loss) on disposal of available for sale financial assets		0	0
Net Other Gains		0	0
SURPLUS / (DEFICIT) FOR THE PERIOD		(387,084)	(472,715)
Other comprehensive revenue and expense			
<i>Item that will be reclassified to surplus/(deficit)</i>			
Gain/(loss) on revaluation of available-for-sale financial assets		65,985	39,077
TOTAL COMPREHENSIVE REVENUE AND EXPENSE FOR THE PERIOD ATTRIBUTABLE TO OWNERS		(321,099)	(433,638)

Health Hawke's Bay Limited

Statement of Changes in Equity

For the year ended 30 June 2025

2025	Note	Share Capital	Available for Sale Revaluation Reserve	Retained Earnings	Total Equity
		\$	\$	\$	\$
Balance as at 1 July 2024		1	(96,449)	1,305,195	1,208,747
(Deficit) for the period				(387,084)	(387,084)
Other comprehensive revenue and expense			65,985		65,985
Total comprehensive revenue and expense for the period attributable to owners		0	65,985	(387,084)	(321,099)
Balance as at 30 June 2025		1	(30,464)	918,111	887,648

2024	Note	Share Capital	Available for Sale Revaluation Reserve	Retained Earnings	Total Equity
		\$	\$	\$	\$
Balance as at 1 July 2023		1	(135,526)	1,777,910	1,642,385
(Deficit) for the period				(472,715)	(472,715)
Other comprehensive revenue and expense			39,077		39,077
Total comprehensive revenue and expense for the period attributable to owners		0	39,077	(472,715)	(433,638)
Balance as at 30 June 2024		1	(96,449)	1,305,195	1,208,747

Health Hawke's Bay Limited

Statement of Financial Position

For the year ended 30 June 2025

	Note	2025	2024
		\$	\$
ASSETS			
Cash and cash equivalents	5	4,581,754	9,247,976
Trade and other receivables	6	2,531,401	2,374,630
Total Current Assets		7,113,155	11,622,606
Plant and equipment	8	245,247	232,998
Other investments	7	2,514,933	2,403,624
Total Non-Current Assets		2,760,180	2,636,622
TOTAL ASSETS		9,873,335	14,259,228
LIABILITIES			
Trade and other payables	9	1,787,353	1,937,613
GST payable		129,286	452,678
Employee benefits	10	546,820	509,048
Reserve funding		6,469,703	7,965,045
Revenue in advance		52,525	2,186,097
TOTAL CURRENT LIABILITIES		8,985,687	13,050,481
EQUITY			
Share Capital	12	1	1
Available for sale revaluation reserve		(30,464)	(96,449)
Retained Earnings		918,111	1,305,195
TOTAL EQUITY		887,648	1,208,747
TOTAL EQUITY AND LIABILITIES		9,873,335	14,259,228

Health Hawke's Bay Limited

Statement of Cash Flows

For the year ended 30 June 2025

	Note	2025	2024 - restated
		\$	\$
CASH FLOWS FROM OPERATING ACTIVITIES			
Receipts from contracts		75,316,985	79,773,689
Payments to suppliers		(79,549,084)	(74,742,453)
GST received (paid)		(323,392)	(43,197)
Net cash flows from/(used in) operating activities		(4,555,491)	4,988,039
CASH FLOWS FROM INVESTING ACTIVITIES			
Net cash flows from investments		(45,323)	(125,954)
Acquisition of plant & equipment		(181,475)	(78,819)
Interest received		116,065	95,286
Net cash flows from/(used in) investing activities		(110,733)	(109,487)
NET INCREASE/(DECREASE) IN CASH AND CASH EQUIVALENTS		(4,666,224)	4,878,552
Cash and cash equivalents at the beginning of the year		9,247,978	4,369,426
CASH AND EQUIVALENTS AT THE END OF THE YEAR	5	4,581,754	9,247,978
RECONCILIATION TO SURPLUS/(DEFICIT) FOR THE PERIOD			
Deficit for the period		(321,099)	(433,638)
Adjustments for non-cash items;			
Depreciation		114,415	136,602
Amortisation		0	0
(Gain)/Loss on sale of plant and equipment		54,811	(350)
(Gain)/Loss on sale of investments		0	0
Movement in available for sale revaluation reserve		(65,985)	(39,077)
Adjustments for non-operating items;			
Interest Received		(116,065)	(95,286)
Adjustments for movements in;			
Decrease/(Increase) in trade and other receivables		(189,432)	3,241,387
Increase/(Decrease) in GST		(323,392)	(43,198)
Increase/(Decrease) in trade and other payables		(117,601)	(854,810)
Increase/(Decrease) in employee entitlements		37,772	41,159
Increase/(Decrease) in prepaid revenue		(2,133,572)	820,100
Increase/(Decrease) in reserve funding		(1,495,342)	2,215,150
NET CASH FLOWS FROM/(USED) IN OPERATING ACTIVITIES		(4,555,491)	4,988,039

Health Hawke's Bay Limited

Significant accounting Policies

For the year ended 30 June 2025

Reporting Entity

Health Hawke's Bay Limited ("the Company") is a limited liability company incorporated and registered under the Companies Act 1993. It is a registered charity under the Charities Act 2005 (Registration number CC20380). It is a New Zealand domiciled public benefit entity for the purposes of the Financial Reporting Act 2013. The entity's registered address is First Floor, 100 McLeod Street, Camberley, Hastings, 4120.

These financial statements for the year ended 30 June 2025 comprise the individual entity of Health Hawke's Bay Limited.

The Company's principal activity during the period was the payment of primary health funding to general practitioners for the provision of primary health services to the enrolled population in Hawke's Bay.

These financial statements were authorised for issue by the Company's Board of Directors on the date specified in the Annual Report statement.

Basis of Presentation

In April 2021, the New Zealand Government announced substantial changes will be made to the structure of the health system. All District Health Boards (DHBs) were disestablished on 30 June 2022 and replaced by one national organisation, Te Whatu Ora – Health New Zealand (Te Whatu Ora).

Prior to 30 June 2022, DHB's were required to commission general practice services through Primary Health Organisation (PHOs) like Health Hawke's Bay Limited. This will not be the case in the future health system.

However, many of the services provided by PHOs – such as coordination of multidisciplinary teams and supporting clinical improvement – will be even more important in the future health system. Te Whatu Ora will be responsible for determining how best to deliver these services in each locality, including whether there is a role for an organisation to coordinate locality networks.

On the basis that primary health services will continue with a greater emphasis under the health reforms, Health Hawke's Bay Limited is best placed to continue many of the services it currently provides. Any changes are expected to take longer than 12 months from the date of these financial statements, so these statements have been prepared on a going concern basis. Accounting policies have been applied consistently throughout the year.

Statement of Compliance

These financial statements have been prepared in accordance with New Zealand Generally Accepted Accounting Practice (NZGAAP). They comply with Public Benefit Entity International Public Sector Accounting Standards (PBE IPSAS) and other applicable Financial Reporting Standards, as appropriate for Tier 1 not-for-profit public benefit entities.

Measurement Basis

The financial statements have been prepared on a historical cost basis, except for available-for-sale financial assets, which have been measured at fair value.

The financial statements are presented in New Zealand dollars, and all values are rounded to the nearest dollar, unless otherwise stated.

The preparation of financial statements requires management to make judgments, estimates and assumptions that affect the reported amounts of assets and liabilities at the date of the financial statements and the reported amounts of the income and expenses during the period. Actual results could differ from these estimates.

Judgements are made by management in the application of PBE Standards that have a significant effect on the financial statements. Significant judgements including the recording of a reserve funding liability for revenue received that has not yet been spent on the project it relates to because there is a “use or return” requirement in the contracts.

The Directors do not believe that there are any key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date, which will have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

Significant Accounting Policies

The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the periods presented, unless otherwise stated.

Revenue

Revenue is recognised to the extent that it is probable that the economic benefits or service potential will flow to the Company and the revenue can be reliably measured, regardless of when the payment is made. Revenue is measured at the fair value of the consideration received or receivable, considering contractually defined payment terms and excluding taxes or duty.

The specific recognition criteria described below must also be met before revenue is recognised:

Te Whatu Ora (Health New Zealand) Population Based Revenue

The Company receives funding from Te Whatu Ora, which is based on enrolled patient levels within the Hawke’s Bay region. Te Whatu Ora population-based revenue for the financial year is recognised based on the funding entitlement for the year.

Te Whatu Ora Contract Revenue

The revenue recognition approach for Te Whatu Ora contract revenue depends on the contract terms. These contracts where the revenue amount is substantially lined to the provision of quantifiable units of service are treated as exchange contracts and revenue is recognised as the Company provides the services; e.g., where funding varies based on the service quantities delivered, such as number of annual checks performed.

Other contracts are treated as non-exchange and the total funding receivable under the contract is recognised as revenue immediately, unless there are substantive conditions in the contract. If these exist, revenue is recognised when the conditions are satisfied. A condition could include the requirement to provide services to the satisfaction of the funder to receive or return funding. Revenue for future period is not recognised when the contract contains substantive termination provisions for failure to comply with the service requirements of the contract. Conditions and termination provisions need to be substantive, which is assessed by considering factors such as the past practice of the funder. Judgement is often required in determining the timing of revenue recognition for contracts that span a balance date and multi-year funding arrangements.

Health Hawke's Bay Limited

Significant accounting Policies cont'd

For the year ended 30 June 2025

Amounts received under the contracts but not considered to be earned because the contract conditions have not been met are recorded as revenue in advance (where the amount refers to a specific time period) or reserve funding (where the amount relates to expenditure yet to be incurred).

Finance Revenue

Interest revenue is recognised using the effective interest method.

Financial Assets and Liabilities

The Company recognises a financial asset or liability when the Company becomes a party to the contractual provisions of the asset or liability. The Company derecognises a financial asset when the contractual rights to the cash flows from the asset expire or if the Company transfers the financial asset to another party without retaining control or substantially all the risks and rewards of the asset.

The Company classifies financial assets into categories of either loans and receivables or available-for-sale and financial liabilities as amortised cost.

Financial assets and liabilities are initially recognised at fair value, plus directly attributable transaction costs.

Loans and Receivables

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. They arise when the Company provides money, goods, or services directly to a debtor with no intention of selling the receivable.

After initial measurement, such financial assets are subsequently measured at amortised cost using the effective interest rate method, less impairment. Amortised cost is calculated by considering any discount or premium on acquisition and fees or costs that are an integral part of the effective interest rate. The effective interest rate amortisation is included in finance revenue in the Statement of Comprehensive Revenue and Expense.

The loans and receivables category applies to cash and cash equivalents and trade and other receivables.

Cash and Cash Equivalents

Cash and cash equivalents in the Statement of Financial Position comprise cash in hand and deposits held at call with banks. Term deposits are cash and cash equivalents regardless of their maturity timeframe because they are held for liquidity purposes.

Trade and Other Receivables

Short-term receivables are recorded at their face value, less any impairment provision. A receivable is considered impaired where there is evidence that the Company will not be able to collect the amount due. The impairment amount is the difference between the carrying amount of the receivable and the present value of the amounts expected to be collected.

Available-For-Sale Financial Assets

Available-for-sale financial assets are non-derivative financial investments including equity investments and debt securities that are designated in this category or not classified in any of the other categories. After initial measurement available-for-sale financial assets are subsequently measured at fair value with unrealised gains or losses recognised in other comprehensive revenue and expense and accumulated in the available-for-sale reserve. Upon derecognition, the cumulative gain or loss is recognised in other operating revenue.

Available-for sale financial assets comprise debt securities and are disclosed in the Statement of Financial Position as other investments.

Amortised Cost Financial Liabilities

Financial liabilities classified as amortised cost are non-derivative financial liabilities not classified as fair value through surplus or deficit.

Financial liabilities classified as amortised cost are subsequently measured at amortised cost using the effective interest method.

Financial liabilities classified as amortised cost comprise trade payables.

Trade Payables

Short-term payables are recorded at their face value.

Impairment of Financial Assets

Financial assets are annually assessed at reporting date to determine where there is objective evidence that the asset is impaired. A financial asset is assessed as impaired if there is objective evidence because of one or more events that occurred after initial recognition of the asset that had an impact on the estimated future cash flows of the asset that can be estimated reliably.

Objective evidence of impairment may include indications that the debtor is experiencing significant financial difficulty, default or delinquency in interest or principal payments, the probability that they will enter bankruptcy or other financial reorganisation and observable data indicating that there is a measurable decrease in the estimated future cash flows, such as changes in arrears or economic conditions that correlate with defaults.

Financial Assets Classified as Loans and Receivables

The Company assesses financial assets measured at amortised cost at both a specific asset level where they are individually significant and the collective level. Trade receivables collectability is assessed on an ongoing basis. Impairment is recognised immediately when there is objective evidence that the Company will not be able to collect the receivable. Financial difficulties of the debtor, default payments, or debts more than 60 days overdue are considered objective evidence of impairment.

Depreciation methods, useful lives and residual values are reviewed at reporting date and adjusted if appropriate to do so.

Impairment

The Company does not hold any cash generating property, plant, and equipment assets. Cash generating assets are those assets held for the primary purpose of generating a commercial return.

Health Hawke's Bay Limited

Significant accounting Policies cont'd

For the year ended 30 June 2025

The Company's property, plant and equipment are all non-cash generating assets. They are reviewed for impairment when an event or change in circumstance indicate impairment may be necessary. An impairment is recognised for an asset if the carrying value of the asset exceeds the higher of the fair value less cost to sell the asset or the value in use of the asset. Value in use is calculated by determining the remaining service potential of the asset, discounted to present value.

Operating Leases

An operating lease is a lease that does not transfer substantially all the risks and rewards incidental to ownership of an asset. Lease payments under an operating lease are recognised as an expense on a straight-line basis over the lease term. Lease incentives received are recognised in surplus or deficit as a reduction of lease expenses over the lease term.

Equity

Equity is the residual interest in the Company, measured as the difference between total assets and total liabilities. Equity is made up of the following components:

Share Capital

Ordinary shares are classified as equity. Incremental costs directly attributable to the issue of new shares are shown in equity as a deduction from proceeds.

Available-For-Sale Revaluation Reserve

This reserve is for the revaluation of available-for-sale financial assets, which are measured at fair value through other comprehensive revenue and expense after initial recognition.

Retained Earnings

Accumulated comprehensive revenue and expense is the Company's accumulated surplus or deficit since the formation of the Company, adjusted for transfers to or from specific reserves.

Health Hawke's Bay Limited

Notes to the Financial Statements

For the year ended 30 June 2025

1 CONTRACT REVENUE	2025	2024 - Restated
	\$	\$
Capitation	45,028,656	42,146,280
Care Plus	3,767,721	3,707,885
Services to Improve Access	3,128,041	3,071,586
Health Promotion	539,853	1,129,885
Health Pathways	280,934	274,055
Coordinated Primary Options	2,530,802	2,359,686
System Level Measures	1,035,668	1,019,774
Primary Mental Health Initiative	1,213,459	1,179,260
Integrated Primary Mental Health and Addiction Services	4,708,361	4,575,602
Before School Checks	515,955	503,321
Management services revenue	1,302,482	1,294,849
Rural Health	728,326	591,279
Other Contracts	4,549,242	3,630,599
Provider Partnership	220,134	385,280
COVID-19	803,311	1,432,753
Disaster Relief	798,970	1,237,082
After Hours and Urgent Care	2,262,122	1,300,261
Nurse Pay Disparities	1,400,552	1,833,827
Rangatahi	1,789,941	1,823,786
Comprehensive Primary and Community Teams	2,530,802	0
TOTAL CONTRACT REVENUE	79,135,331	73,497,050

As noted in the significant accounting policies, the Company's contract revenue is determined on a contract by contract basis to be either exchange or non-exchange revenue. Due to the nature of the contracts, the distinction between exchange and non-exchange revenue does not impact the recognition of revenue for the Company so the company has presented revenue by contract or contract grouping rather than disclosing exchange and non-exchange contracts separately.

Refer to note 16 regarding restatement of comparative information

Health Hawke's Bay Limited

Notes to the Financial Statements cont'd

For the year ended 30 June 2025

2 CONTRACT PAYMENTS	2025	2024 - Restated
	\$	\$
Capitation	45,028,687	42,154,676
Care Plus	0	0
Services to Improve Access	129,237	105,834
Health Promotion	151,668	556,325
Health Pathways	0	0
Coordinated Primary Options	2,140,714	1,768,721
System Level Measures	125,020	55,920
Primary Mental Health Initiative	623,717	620,683
Integrated Primary Mental Health and Addiction Services	1,992,057	2,194,835
Before School Checks	377,726	365,994
Provider Partnership	6,200,904	6,188,684
Rural Health	683,838	591,279
Other Contracts	3,746,986	3,280,179
COVID-19	799,639	1,440,133
Disaster Relief	616,399	1,289,259
After Hours and Urgent Care	2,010,102	1,219,136
Nurse Pay Disparities	1,383,480	1,832,438
Rangatahi	1,493,699	1,599,054
Comprehensive Primary and Community Teams	2,043,610	0
TOTAL CONTRACT PAYMENTS	69,547,483	65,263,152

Refer to note 16 regarding restatement of comparative information

3 FINANCE REVENUE	2025	2024
	\$	\$
Interest revenue		
Loans and receivables	64,729	258
Available-for-sale financial assets	51,336	95,028
TOTAL FINANCE REVENUE	116,065	95,286

4 EMPLOYEE BENEFIT EXPENSE	2025	2024
	\$	\$
Wages and Salaries	7,083,489	5,865,190
Other employee benefits	199,816	170,429
TOTAL EMPLOYEE BENEFIT EXPENSE	7,283,305	6,035,619

5	CASH AND CASH EQUIVALENTS	2025	2024
		\$	\$
	Current accounts	4,581,634	9,247,837
	Petty cash	120	139
	TOTAL CASH AND CASH EQUIVALENTS	4,581,754	9,247,976

6	TRADE AND OTHER RECEIVABLES	2025	2024
		\$	\$
	Trade receivables	2,167,845	1,960,207
	Other receivables	240,873	259,080
	Prepayments	122,683	155,343
	TOTAL TRADE AND OTHER RECEIVABLES	2,531,401	2,374,630

7	OTHER INVESTMENTS	2025	2024
		\$	\$
	Non-current fixed interest bonds	2,514,933	2,403,624
	TOTAL OTHER INVESTMENTS	2,514,933	2,403,624

					2025	
8	PLANT AND EQUIPMENT	MOTOR VEHICLES	LEASEHOLD IMPROVEMENTS	COMPUTER EQUIPMENT	FURNITURE AND FITTINGS	TOTAL
		\$	\$	\$	\$	\$
	Balance as at 1 July 2024	-	72,548	104,581	55,869	232,998
	Acquisitions	-	-	187,385	4,598	191,984
	Disposals	-	(63,124)	(2,196)	0	(65,320)
	Depreciation Expense	-	(9,425)	(93,737)	(11,253)	(114,415)
	BALANCE AS AT 30 JUNE 2025	-	-	196,033	49,214	245,247
	Cost	97,906	-	559,270	150,337	807,515
	Less: Accumulated Depreciation	(97,906)	-	(363,238)	(101,123)	(562,267)
	BALANCE AS AT 30 JUNE 2025	-	-	196,033	49,214	245,247
						2024
					2024	
9	PLANT AND EQUIPMENT	MOTOR VEHICLES	LEASEHOLD IMPROVEMENTS	COMPUTER EQUIPMENT	FURNITURE AND FITTINGS	TOTAL
		\$	\$	\$	\$	\$
	Balance as at 1 July 2023	10,586	81,973	137,046	60,825	290,430
	Acquisitions	-	-	73,650	8,034	81,684
	Disposals	-	-	(2,514)	-	(2,514)
	Depreciation Expense	(10,586)	(9,425)	(103,601)	(12,990)	(136,602)
	BALANCE AS AT 30 JUNE 2024	-	72,548	104,581	55,869	232,998
	Cost	\$97,906	\$141,297	\$460,431	\$145,739	\$845,373
	Less: Accumulated Depreciation	(\$97,906)	(\$68,749)	(\$355,850)	(\$89,870)	(\$612,375)
	BALANCE AS AT 30 JUNE 2024	-	72,548	104,581	55,869	232,998

9 TRADE AND OTHER PAYABLES		2025	2024
		\$	\$
	Trade payables	1,465,714	1,689,481
	Sundry payables	321,639	348,132
	TOTAL TRADE AND OTHER PAYABLES	1,787,353	1,937,613

10 EMPLOYEE BENEFIT LIABILITY		2025	2024
		\$	\$
	Wage accrual	300,265	255,956
	Liability for annual leave	246,555	253,092
	TOTAL EMPLOYEE BENEFIT LIABILITY	546,820	509,048

11 FINANCIAL ASSETS AND LIABILITIES		2025
	OTHER AMORTISED COST	TOTAL CARRYING AMOUNT
Assets		
Cash and cash equivalents	-	4,581,754
Trade and other receivables	-	2,408,718
TOTAL CURRENT FINANCIAL ASSETS	-	6,990,472
Other investments		
	-	2,514,933
TOTAL NON-CURRENT FINANCIAL ASSETS	-	2,514,933
TOTAL FINANCIAL ASSETS	-	9,505,404
Liabilities		
Trade and other payables	1,787,353	1,787,353
TOTAL CURRENT FINANCIAL LIABILITIES	1,787,353	1,787,353
		2024
		TOTAL CARRYING AMOUNT
Assets		
Cash and cash equivalents	-	9,247,976
Trade and other receivables	-	2,219,287
TOTAL CURRENT FINANCIAL ASSETS	-	11,467,263
Other investments		
	-	2,403,624
TOTAL NON-CURRENT FINANCIAL ASSETS	-	2,403,624
TOTAL FINANCIAL ASSETS	-	13,870,887
Liabilities		
Trade and other payables	1,937,613	1,937,613
TOTAL CURRENT FINANCIAL LIABILITIES	1,937,613	1,937,613

Fair Value Disclosures

Assets and liabilities are recorded at fair value according to the fair value hierarchy as follows:

The fair value estimates were determined by the following methodologies and assumptions:

Trade and Other Receivables

The reported amount approximates fair value because they are assessed for impairment, and all amounts are receivable within three months.

Cash and Cash Equivalents

Available on demand or within a short period. They are at market interest rates and therefore, carrying value approximates fair value.

Trade and Other Payables

Considered short-term and therefore, carrying value approximates fair value.

Other Investments

The Company's other investments comprise non-derivative debt securities (bonds) that are quoted in an active market. Fair value is based on level one input, New Zealand Debt exchange as at reporting date. The underlying fund holdings are managed by Dimensional Fund Advisors (DFA), which has developed a proprietary income filter to enhance its environmental, social, and governance (ESG) criteria within its investment process. This filter evaluates fixed income security based on their alignment with ESG principles, focusing on corporate governance practices, environmental impact, and social responsibility. By incorporating ESG considerations into their fixed income strategies, DFA aims to ensure that their portfolios not only seek attractive financial returns but also contribute positively to broader societal and environmental goals. This approach exemplifies best practices in the management of public funds.

Overall Risk Management Framework

The Company has a Statement of Investment Policy and Objectives (SIPO) which details the objectives, personnel duties and responsibilities for the investment policy.

a) Risk Management

Risks arising from the Company's financial assets and liabilities are inherent in the nature of the Company's activities and are managed through an ongoing process of identification, measurement and monitoring. The Company is exposed to credit risk, liquidity risk and market risk (including interest rate and pricing risks).

The Company's investment income is generated from its financial assets. Liabilities which arise from its operations are met with cash flows provided by these assets.

Information regarding the fair value of assets and liabilities exposed to risk is regularly reported to the Company's management, the Company's Audit and Risk Committee and ultimately the Board. The Investment Portfolio is rebalanced, as necessary, to ensure that the asset classes remain within the strategic asset allocation policies as set out in the Company's SIPO. The Board regularly reviews the Company's SIPO.

The SIPO sets out the Company's primary investment objectives. These are to ensure that the investment fund is invested prudently; provide inter-generational equity with regard to distribution levels over time and ensure money is available for distribution, as required to meet the needs and distribution policies of the Company.

The Company manages its investment portfolio in terms of its SIPO. The SIPO is monitored on a regular basis by the Board and amended as necessary. The Company's investment portfolio is managed by Stewart Group, who assists both management and the Board with investment advice and portfolio management.

b) Credit Risk

Credit risk represents the risk that a counter party to a financial asset fails to discharge an obligation which will cause the Company to incur a financial risk. With regard to the credit risk arising for financial assets, the Company's exposure to credit risk arises from any default by a counter party. There is no security held over these assets.

Concentrations of risk arise when a number of financial instruments or contracts are entered into with the same counter party or where a number of counter parties are engaged in similar business activities, geographic regions, or similar economic features that would influence their ability to meet their contractual obligations by reason of changes in economic, political or other conditions.

The Company manages credit concentration risks through a diversified and non-correlated basket of investments and by ensuring compliance with the individual mandate requirements of each investment. The maximum exposure to credit risk for bonds, cash with bonds manager and cash and cash equivalents is detailed in the table below. The credit quality is classified using Standard and Poor's rating categories.

Financial Instrument Classification Continued

				2025
	GLOBAL BONDS	NZ BONDS	CASH & CASH EQUIVALENTS	TOTAL
AAA to AA-	76%		100%	
A+ to A-	17%			
BBB+ to BB+	7%			
Unrated				
Funds invested	\$2,514,933	-	\$4,581,754	\$7,096,686
				2024
	GLOBAL BONDS	NZ BONDS	CASH & CASH EQUIVALENTS	TOTAL
AAA to AA-	70%		100%	
A+ to A-	18%			
BBB+ to BB+	12%			
Unrated				
Funds invested	\$2,403,624	-	\$9,247,976	\$11,651,600

c) Market Risk

Market risk embodies the potential for both loss and gains and includes interest risk and price risk. The Company's investment strategy and the management of the market risk are detailed in the SIPO. The Company's investments are diversified across a range of asset classes, entities, investment ratings and maturities. Within each asset class there are defined policies and mandates to ensure diversification, to minimise investment risk and to limit exposure to any one investment. Each asset class has a defined target allocation and is managed within a defined allocation range.

12 CAPITAL AND RESERVES	2025	2024
	\$	\$
Ordinary shares		
Opening Balance	1	1
Issue of ordinary shares for cash	-	-
CLOSING BALANCE	1	1

Share Capital

At 30 June 2025 share capital comprised 100 ordinary fully paid shares (2024:100). These shares have no par value. The holders of the ordinary shares have equal voting rights and share equally in dividends and any surplus on liquidation.

Available-For-Sale Revaluation Reserve

Available-for-sale revaluation reserve is comprised of the fair value movement of currently held financial instruments classified as available for sale. Upon sale of a financial instrument, any fair value movement is transferred to other comprehensive revenue and expenses.

Capital Management

The capital of the Company is the equity as shown in the Statement of Financial Position. The capital is managed indirectly by managing the credit, liquidity and market risks of the financial assets and liabilities of the Company as outlined in note 11. When managing capital, the objective is to ensure the Company continues as a going concern.

13. OPERATING LEASE COMMITMENTS

The Company has entered into commercial leases on office equipment. There are no restrictions placed upon the Company by entering into these leases. The leased office space is for a term of two years with two rights of renewal contained within the lease but does not extend the term of the lease beyond the final expiry date (January 2025). There is no rent payable for the leased office space but the Company is responsible for the operating expenses. The operating expenses are not included in the table below.

Future minimum rentals payable under non-cancellable operating leases as at 30 June are, as follows;

	2025	2024
	\$	\$
Less than one year	213,369	27,913
Between one and five years	495,520	10,889
More than five years	-	-
TOTAL	708,889	38,802

During the year ended 30 June 2025, \$88,024 was recognised as an expense in the Statement of Comprehensive Revenue and Expenses in respect of operating leases (2024: \$28,782).

14. Related Party Transactions

Identity of Related Parties

Parent and Ultimate Controlling Party

The immediate parent and ultimate controlling party of Health Hawke's Bay Limited is Te Matau a Māui Health Trust, which controls 100% of the voting shares in the company. Trustees of Te Matau a Māui Health Trust include general practitioners who are recipients of funds allocated by Te Whatu Ora via the Company. These transactions have been carried out at arm's length.

Payments Made

During the period the Company made payments totalling \$34,317 (2024: \$20,997) to the Trustees of the Te Matau a Māui Trust in shareholder meeting attendance fees and associated costs. These have been included in advisory committee fees.

Key Management Personnel

The Company classifies its key management personnel into two classes: members of the governing body and members of the senior management team.

Members of the governing body are paid a Director's fee based on their position on the board (\$41,600 for the Chairperson, \$25,000 for the Deputy-Chairperson, \$25,000 for the HHB Audit and Risk committee Chairperson, \$20,800 for each of the Chairs of the Priority Population Advisory and Clinical Advisory Committees, and \$16,700 for other Directors per annum). Directors can also claim approved expenses such as kilometre reimbursements and training expenses.

The aggregate remuneration paid to members of the governing body and to the senior management team is presented below:

	2025	2024
	\$	\$
Director's fees paid to members of the governing body	\$173,608	\$178,255
Director's expenses paid to members of the governing body	\$4,666	\$7,960
Meeting attendance fees paid to members of the governing body	\$22,477	\$9,625
Members of the senior management team	\$1,340,231	\$1,254,337

The governing body was made up of 8 individuals as at 30 June 2025 (2024: 8).

The senior management team was made up of 5.9 FTEs as at 30 June 2025 (2024: 7.0).

Other Related Parties

Directors of the company include general practitioners and other related parties who hold relationships with companies who receive capitation and other payments from the company. These transactions have been carried out at arm's length. All outstanding amounts at balance date are expected to be settled within one month of balance date.

Darran Lowes, a Director of the Company is also a Director and shareholder of Taradale Medical Centre Ltd (TMCL) and a shareholder of City Medical Ltd (CML). Taradale Medical Centre Ltd and City Medical Ltd received capitation and other payments during the financial year of:

	2025	2024
	\$	\$
Payments made to TMCL	\$4,253,035	\$3,472,777
Payments made to CML	\$1,041,245	\$558,236
Payments received from TMCL	\$1,578	-
Balance owed to TMCL at balance date	\$27,683	\$37,887
Balance owed to CML at Balance Date	\$95,789	\$82,484

Louise Haywood (Cope) is a Director of the Company and is also a Director and Shareholder of The Hastings Health Centre Ltd (HHCL). The Hastings Health Centre Ltd received capitation and other payments during the financial year of:

	2025	2024
	\$	\$
Payments made to HHCL	\$14,105,752	\$11,275,481
Payments received from HHCL	-	\$10,778
Balance owed to TMCL at balance date	\$262,329	\$234,106

David Clapperton is a director of the Company. His partner is a clinical psychologist who has received payments from the Company.

	2025	2024
	\$	\$
Payments made to C Whitehouse	\$35,140	\$5,487
Balance owed to C Whitehouse at balance date	\$2,152	\$3,510

Bryce Kihirini is a Director of the Company and is also a Director and Shareholder of Totara Health Ltd (THL). Totara Health Ltd received capitation and other payments during the financial year of:

	2025	2024
	\$	\$
Payments made to THL	\$7,913,324	\$7,370,310
Balance owed to THL at balance date	\$137,762	\$157,585

Brendan Duck is a senior management employee of the Company. His spouse is a Director and Shareholder of Anthe Ltd t/a Clive Pharmacy. The pharmacy business was purchased 01 March 2023. Clive Pharmacy received payments during the financial year of:

	2025	2024
	\$	\$
Payments made to Anthe Ltd	\$6,142	\$23,754
Balance owed to Anthe Ltd at balance date		\$12,096

The Company transacts with other related parties in the normal course of their business. These entities include those companies in which the Trustees of Te Matau a Māui Health Trust are related by virtue of common governance or management personnel. The aggregate of the capitation received and other payments during the financial year was:

	2025	2024
	\$	\$
Payments made by the Company	\$3,065,692	\$2,675,303
Payments made to the Company	-	\$578
Balances owed by the Company at balance date	\$105,741	\$96,021

15. Events after Reporting Date

The Directors are not aware of any other matters or circumstances since the end of the reporting period not otherwise dealt with in these financial statements that have significantly or may significantly affect the operations of the Company (2024: none).

16. Restatement of Comparative Information

"HHB makes internal transfers of Contract Revenue and Contract Expenses between contracts for management reporting purposes. In 2025, these transfers have been reversed for financial reporting purposes for both the 2025 figures and the 2024 comparative figures. However, because these reversals were not done in the reported 2024 Financial statements, the comparative (2024) figures shown above have been restated from those reported in the 2024 Financial statements. The effect of this error has reduced both contract revenue and contract payments/expenses presented in the Statement of Comprehensive Revenue and Expense in 2024 by \$9.537m. As these changes are internal between contracts, this change has nil effect on the reported deficit for 2024.

In addition, the receipts from contracts and payments to suppliers balance within operating activities section of the Statement of Cash Flows have been restated by the same amount (\$9.537m). The total cash flows from operating activities is unchanged as these net off."



Independent auditor's report

To the Shareholder of Health Hawke's Bay Limited

Our opinion

In our opinion, the accompanying financial statements and service performance information of Health Hawke's Bay Limited (the Company), presents fairly, in all material respects:

- the financial position of the Company as at 30 June 2025, its financial performance, and its cash flows for the year then ended; and
- the service performance for the year ended 30 June 2025 in that the service performance information is appropriate and meaningful and prepared in accordance with the Company's measurement bases or evaluation methods

in accordance with Public Benefit Entity Standards issued by the New Zealand Accounting Standards Board (the applicable financial reporting framework).

What we have audited

The financial statements and service performance information which comprises:

- The financial statements (the financial statements), including:
 - The statement of financial position as at 30 June 2025;
 - the statement of comprehensive revenue and expense for the year then ended;
 - the statement of changes in equity for the year then ended;
 - the statement of cash flows for the year then ended; and
 - the notes to the financial statements, which include significant accounting policies and other explanatory information.
- The service performance information for the year ended 30 June 2025.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (New Zealand) (ISAs (NZ)) and the audit of the service performance information in accordance with the ISAs (NZ) and New Zealand Auditing Standard 1 (Revised) *The Audit of Service Performance Information* (NZ AS 1 (Revised)). Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements and service performance information* section of our report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Our independence

We are independent of the Company in accordance with Professional and Ethical Standard 1 *International Code of Ethics for Assurance Practitioners (including International Independence Standards) (New Zealand)* (PES 1) issued by the New Zealand Auditing and Assurance Standards Board, and we have fulfilled our other ethical responsibilities in accordance with these requirements. The firm has no other relationship with, or interests in, the Company.

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Other information

The Directors are responsible for the other information. The other information comprises the information included in the Annual report (but does not include the financial statements and our auditor's report thereon).

The other information we obtained prior to the date of this auditor's report comprised some sections of the Annual Report, but not all. The remaining other information is expected to be made available to us after that date.

Our opinion on the financial statements does not cover the other information and we do not and will not express any form of audit opinion or assurance conclusion thereon. In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

If, based on the work we have performed on the other information that we obtained prior to the date of this auditor's report, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

When we read the other information not yet received, if we conclude that there is a material misstatement therein, we are required to communicate the matter to the Directors and use our professional judgement to determine the appropriate action to take.

Responsibilities of the Directors for the financial statements and service performance information

The Directors are responsible, on behalf of the Company, for the preparation and fair presentation of the financial statements and service performance information in accordance with the applicable financial reporting framework, and for such internal control as the Directors determine is necessary to enable the preparation of the financial statements and service performance information that is free from material misstatement, whether due to fraud or error.

The Directors are also responsible, on behalf of the Company, for the service performance information, including:

- the selection of elements/aspects of service performance, performance measures and/or descriptions and measurement bases or evaluation methods that present service performance information that is appropriate and meaningful in accordance with PBE FRS 48 *Service Performance Reporting*;
- the preparation and fair presentation of service performance information in accordance with the Company's measurement bases or evaluation methods, in accordance with the applicable financial reporting framework; and
- the overall presentation, structure and content of the service performance information in accordance with the applicable financial reporting framework.

In preparing the financial statements and service performance information, the Directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as



applicable, matters related to going concern and using the going concern basis of accounting unless the Directors either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements and service performance

information

Our objectives are to obtain reasonable assurance about whether the financial statements and service performance information, as a whole, is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (NZ) and NZ AS 1 (Revised) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate or collectively, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements and service performance information.

A further description of our responsibilities for the audit of the financial statements and service performance information is located at the External Reporting Board's website at:

<https://www.xrb.govt.nz/standards/assurance-standards/auditors-responsibilities/audit-report-14-1/>

This description forms part of our auditor's report.

Who we report to


This report is made solely to the Company's shareholder. Our audit work has been undertaken so that we might state those matters which we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Company and the Company's shareholder, for our audit work, for this report, or for the opinions we have formed.

The engagement partner on the audit resulting in this independent auditor's report is Maxwell John Dixon.

For and on behalf of:

PricewaterhouseCoopers
24 September 2025

Napier

A blue-tinted photograph of a rocky beach. The foreground is filled with smooth, rounded stones of various sizes. The middle ground shows a calm sea meeting a clear, light blue sky at a distant horizon. The overall mood is serene and contemplative.

“He moana pukepuke e ekengia e te waka - unsettling times can be overcome if the people are resolute to do so”

